

## What kind of charger do I need for my Chromebook?

You can search Google for a [“USB Type C Chromebook Charger”](#)

[Chromebook Charger from Amazon](#) Usb Type C Charger  
[Chromebook Charger from Walmart](#) USB Type C charger

## What kind of case can I get for my Chromebook?

You can search Google for a [Chromebook case 11.6 inches](#)  
[Chromebook Sleeve on Amazon](#)

## My password isn't working. I get the invalid credentials message

Click on the clock in the bottom right corner and check to make sure the keyboard is in US.

### Enter your Username and Password

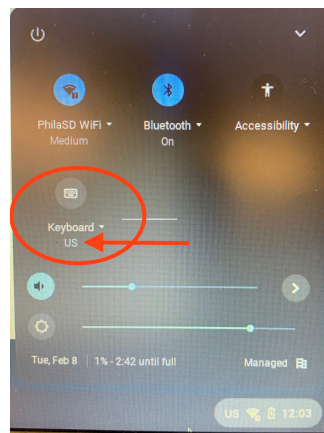
Invalid credentials.

Username:  
jmddefuria

Password:  
[Redacted]

[Forgot your password?](#)

**LOGIN**



[Click here for detailed instructions](#)

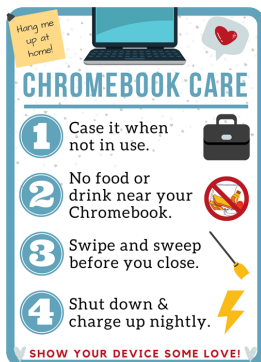
## My Chromebook screen is cracked or it won't turn on

Bring the broken Chromebook to school and report it to your classroom teacher or bring the broken Chromebook to a [School District of Philadelphia tech center](#)  
[Link to locations](#) and other important information about Chromebooks

## My Chromebook is slow, sluggish or glitchy

[Clear cache and Cookies](#)

[Update Chrome](#)



## How do I clean my screen and keyboard?

A dry Microfiber cloth like [this one](#) from Amazon is best to clean the screen. You can use a Clorox or Lysol disinfectant wipe to wipe the keyboard, just don't push too hard on the keys. You don't want to get any liquid in the keyboard. Also keep food, drinks, pets and babies away from your Chromebook to prevent accidental damage.